Services

USC Student Health is available through the single phone number 213-740-9355 (WELL)—including all services:

**Counseling and Mental Health Services**, a division of the Department of Psychiatry and Behavioral Sciences, Keck School of Medicine of USC

**Medical Services**, with providers on clinical faculty of the Departments of Family Medicine, Obstetrics and Gynecology, Dermatology, Orthopaedic Surgery, Keck School of Medicine of USC; and professional affiliations with the USC Chan Division of Occupational Science and Occupational Therapy, the USC School of Pharmacy, and the Division of Physical Therapy and Biokinesiology.

**Relationship and Sexual Violence Prevention and Services**, with counselors who are clinical faculty of the Department of Psychiatry and Behavioral Sciences, Keck School of Medicine of USC

A nurse (for medical concerns) or licensed counselor (for mental health concerns) is available 24 hours a day, even when the student health centers are closed and during university closures.

**Did You Know?**

**About accessing care:**

**Students in crisis may walk-in for urgent mental health services** at the health centers (Engemann Student Health Center on UPC or Eric Cohen Student Health Center at HSC) during operational hours without an appointment; this may include urgent matters involving a death in the family, suicide concern, crime/sexual assault survivor counseling, or other high-risk matters.

**Urgent “sick” appointments for medical care** are available “same-day” for students needing care during operational hours.

**The evening operators of the 24/7 phone service line** can connect to USC Student Health services when an urgent matter presents itself.

**Sexual assault survivors requiring transportation** to a SART center can ask RSVP to call a Lyft ride (an “on-call” staff advocates program to accompany survivors is currently staffing operations and will be activated this fall).

**MySHR (the student health record portal)** shows all available regular appointment times; many appointments can be made within 24-48 hours.

**Campus incident post-ventions** are regularly provided by Counseling and Mental Health Services on campus for students; departments are encouraged to contact us to learn more or to make arrangements.

August 2019